Stephen Hill 248 Walker Dr Mountain View CA 94043

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I assume that this letter gets saved before being passed on to you, just in case your "server suffers a breakdown" again.

My ISP is relatively small, compared to AT&T, etc. I used to have a direct connection to the old, copper based, AT&T, which frequently broke, due to the age and lack of maintenance of their infrastructure, but then found an ISP that provided fiber to the node, and then connected a much shorter distance to my service entrance. This almost raised my download speed by an order of magnitude.

Price was not as high on my selection criteria (although it IS nice!) My ISP has a crew of technically literate, available, customer support agents, that act as an interface with AT&T, so I don't have to. In the 20+ years that I have been a customer, including my dial-up account, the same agent that I connect with, is the one that solves my issue.

For a group of people that claims to love capitalism, the idea of backsliding to near monopolies just doesn't make any sense.

Stephen Hill